

October 7, 2020

To Our Travel Friends,

We hope you and your family are staying well during these challenging times. We often think about all of our loyal clients.

We have received heartfelt messages from many of our valued travelers during the past months and sincerely appreciate their desire to start traveling with us again.

As we plan and prepare to travel again, it will be necessary to make some changes in how we run our trips. Safety and welfare are always our top priority for our passengers and employees. In order to help make your trip as safe and enjoyable as possible, we have developed the Tour Guest Guidelines (see attachment).

Each bus will be thoroughly cleaned and sanitized before and after each trip. All passengers will be required to bring their own face mask and wear it during the trip. They must also sign the Waiver Form (attached) before getting on the bus (no one will be permitted to board without a signed Waiver Form). We will reduce the number of passengers on each tour, allowing some extra space for distancing. Travel companions will be assigned to sit together on the bus. Our group will be arranged to sit together at theaters and restaurants, according to the guidelines of the venue.

How to make a reservation for an L & M trip:

1. Mail your reservation form (see attachment) with your check or money order.
2. Fax to 718-238-2245, email to reservations@lmtours.net , or text your reservation form to 929-484-6666, and we will call you for credit card numbers.
3. Call and leave a message, and we will return your call from Monday through Friday, 11 a.m. to 5 p.m.
4. At the present time, we cannot accommodate visitors in our office, so please kindly communicate with us **only** via phone, fax, email, text, or U.S. mail.

If any of your friends would like to receive this new flyer, please send us their email addresses and we will forward it to them.

We look forward to seeing you soon on the bus!

Sincerely,

L & M Tours
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Brooklyn, NY 11220
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Fax: 718-238-2245
Email: info@lmtours.net
Website: www.lmtours.net